



2008 ACCOMMODATION PRICES

BED & BREAKFAST

	County		Sussex	
	csma	Public	csma	Public
1 January – 30 November	£136	£170	£160	£200
1 December – 31 December	For accommodation rates, Christmas party nights and New Year celebrations, please call Reception for further information.			

DINNER, BED & BREAKFAST

	County		Sussex	
	csma	Public	csma	Public
1 January – 2 March	£144	£180	£168	£210
3 March – 6 July	£160	£190	£200	£230
7 July – 7 September	£144	£180	£168	£210
8 September – 5 October	£160	£190	£200	£230
6 October – 30 November	£144	£180	£168	£210
1 December – 31 December	For accommodation rates, Christmas party nights and New Year celebrations, please call Reception for further information.			

All prices are per room per night including VAT at standard rate based on two people sharing a room. Sole occupancy room rates are available from £108 B&B. Dinner and B&B prices are based on a minimum two night stay. Prices remain subject to availability. Residential, Day Delegate and Corporate rates are available on request.

csma is one of the UK's largest private home, leisure and motoring organisations offering a wide range of benefits to members. At least 1 in 3 people are eligible to join csma. To find out more, call 0845 345 7444 or go to csma.uk.com

To make a booking call 0845 345 3426 or visit ghyllmanor.co.uk

GHYLL MANOR TERMS & CONDITIONS

General Information

- All rooms are en-suite and include complimentary toiletries, remote control colour television with Sky Satellite Stations, radio, direct-dial telephone, trouser press, hairdryer and tea & coffee making facilities.
- Check-in time is from 3pm on day of arrival. All bedrooms must be vacated and accounts settled by 11am on the day of departure. Please note accommodation not vacated by the set departure time may incur a further daily charge at the tariff rate. The Management reserve the right to gain access to all letting accommodation at any reasonable time, to carry out essential repairs or maintenance to the property or its contents.
- Pets may be permitted in specific rooms by prior permission at the Manager's discretion and at an additional charge, in accordance with the property's Code of Conduct. If you plan to bring a pet, please notify your reservation agent at the time of booking, requesting a pet friendly room.
- A County Room is a standard double or twin bedroom.
- A Sussex Room benefits from larger accommodation, some feature a four-poster bed and have their own lounge.

Making a Booking

1. To make a reservation or to check availability, please telephone the hotel direct on 0845 345 3426 any time between 7am – 11pm, 7 days a week or email reception@ghyllmanor.co.uk
2. To confirm your booking we will require credit card details to guarantee the reservation. For 5 rooms or more, a deposit of 25% per room per night is required to guarantee the reservation. All rates are charged per room per night. All are inclusive of VAT at the current rate of 17.5%. We reserve the right to amend the prices should the VAT rate change.
3. Payment may be made by credit card, cash or cheque. Cheques to be made payable to Ghyll Manor Ltd. Please note that Ghyll Manor does not accept Diners Club Card.

Cancellations

4. Please note that cancellations must be notified at least 24 hours prior to arrival check-in time. In the unlikely event of cancellation please notify the hotel immediately by telephone and follow this with an email, fax or written confirmation. Your deposit will only be refunded if we can re-let your room. Cancellations made inside the 24 hour cancellation policy will be charged in full.
5. We reserve the right to cancel or make any amendments to your booking, without liability, which become necessary owing to circumstances beyond our control such as natural disasters, industrial disputes, fire, technical problems, acts of Government etc.

Code of Conduct

6. In the interest of the enjoyment of all our guests, a separate Code of Conduct, which forms part of the Conditions of Booking, has been created for Ghyll Manor. Details are available upon request and will be displayed in each room's Guest Folder.

Feedback

7. The enjoyment of your stay is important to us and as such we have introduced the 'Promise of Fair Play' and Comment Cards. Your valuable comments are used to monitor and improve our service to meet the needs of all our guests. We ask that you notify a member of staff immediately in the unlikely event that our standards do not meet with your expectation. This will give us an opportunity to resolve any issues at the time. Please note that there will be a duty manager available to answer any questions you may have during your stay. We cannot accept liability in relation to any claim of whatever nature if you fail to notify us in writing within seven days from the end of your stay.

Special Request

8. At the time of booking please notify us of any special requests or requirements including dietary, allergies etc. that you may have and we will endeavour to accommodate them.

Personal Possessions

9. Whilst every effort is made to safeguard guests' property, **csma** Leisure Properties Ltd cannot be held responsible or liable for any loss due to theft or damage caused to guests' personal possessions and property brought into the hotel or left behind in rooms after check-out. The management has been given complete discretion by **csma** Leisure Properties Ltd in dealing with unsociable and intolerable behaviour including inappropriate attire. This includes a requirement for offenders to leave the property. In such circumstances no refunds or compensation relating to unused accommodation will be given.

These terms & conditions of booking are governed by and construed in accordance with English Law.